

# CLC World of Cruising



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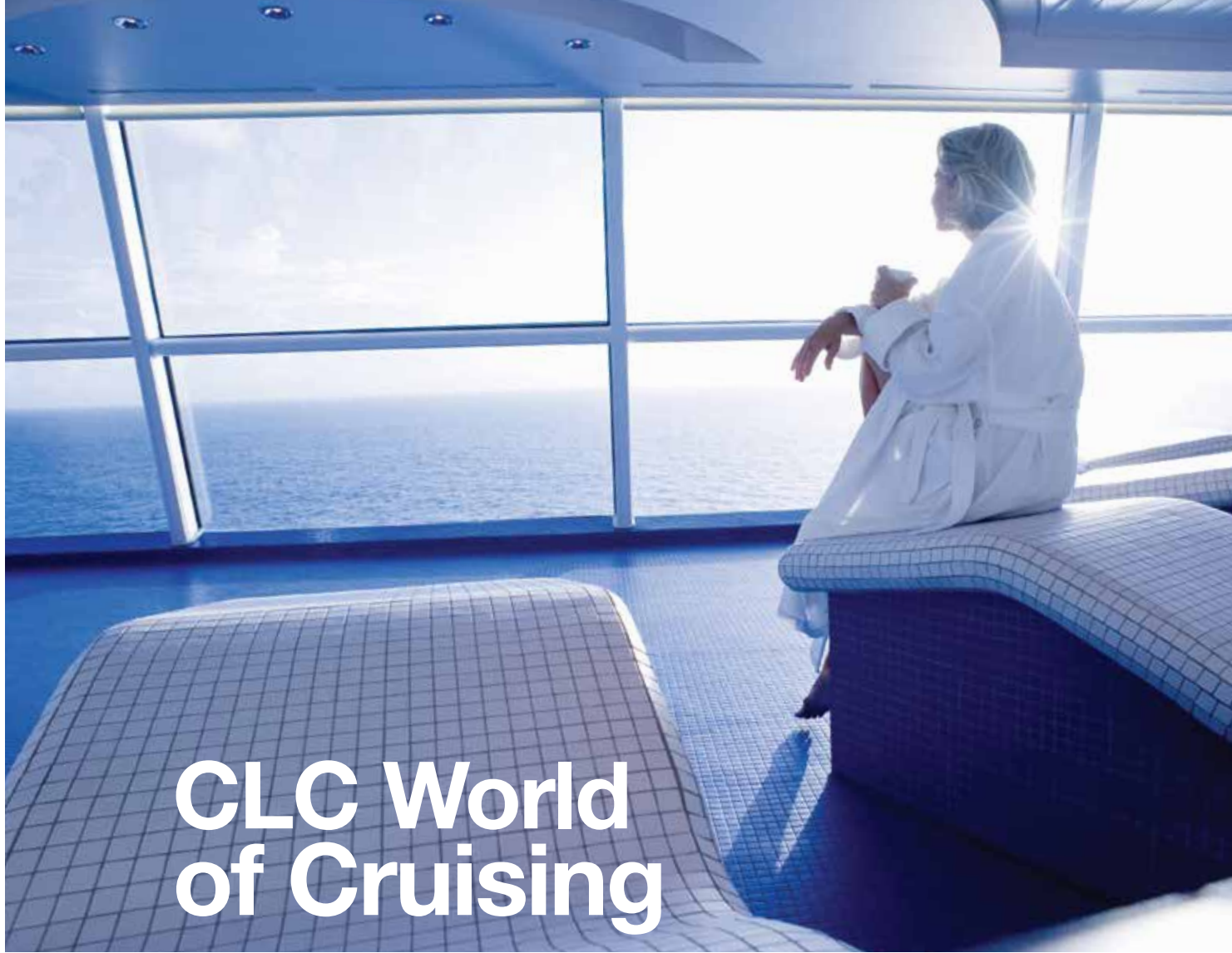
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# CLC World of Cruising

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# Discover a whole new world

full of choices

More and more people are taking their maiden voyage and cruise veterans are always planning their next!

The reason is simple... imagine waking up in a different port, or even a different country, nearly every day, only unpacking once and enjoying a perfect level of luxury... cruising is unique and the choices are endless!

Whether you are looking for traditional cruising on an intimate ship, evoking the spirit of a bygone age, or a modern floating resort, complete with parkland, over 20 swimming pools and offering awe-inspiring entertainment and facilities for the whole family – you can find it, and everything else in between! There really is something to suit every traveller and every budget.

A great adventure lies ahead as the journey unfolds. Step out onto your private balcony as your ship glides along the Giudecca Canal in

Venice, or stand on deck and salute the Statue of Liberty as the Manhattan skyline looms into view.

On a cruise, you have time to relax and make friends, or to soak up the solitude. Venture ashore and discover new places, or perfect your tan by the pool. So many choices!

A cruise is a sophisticated and comfortable way to travel, with every convenience on board, from gourmet restaurants and award-winning spas to internet cafés and Broadway-style shows.

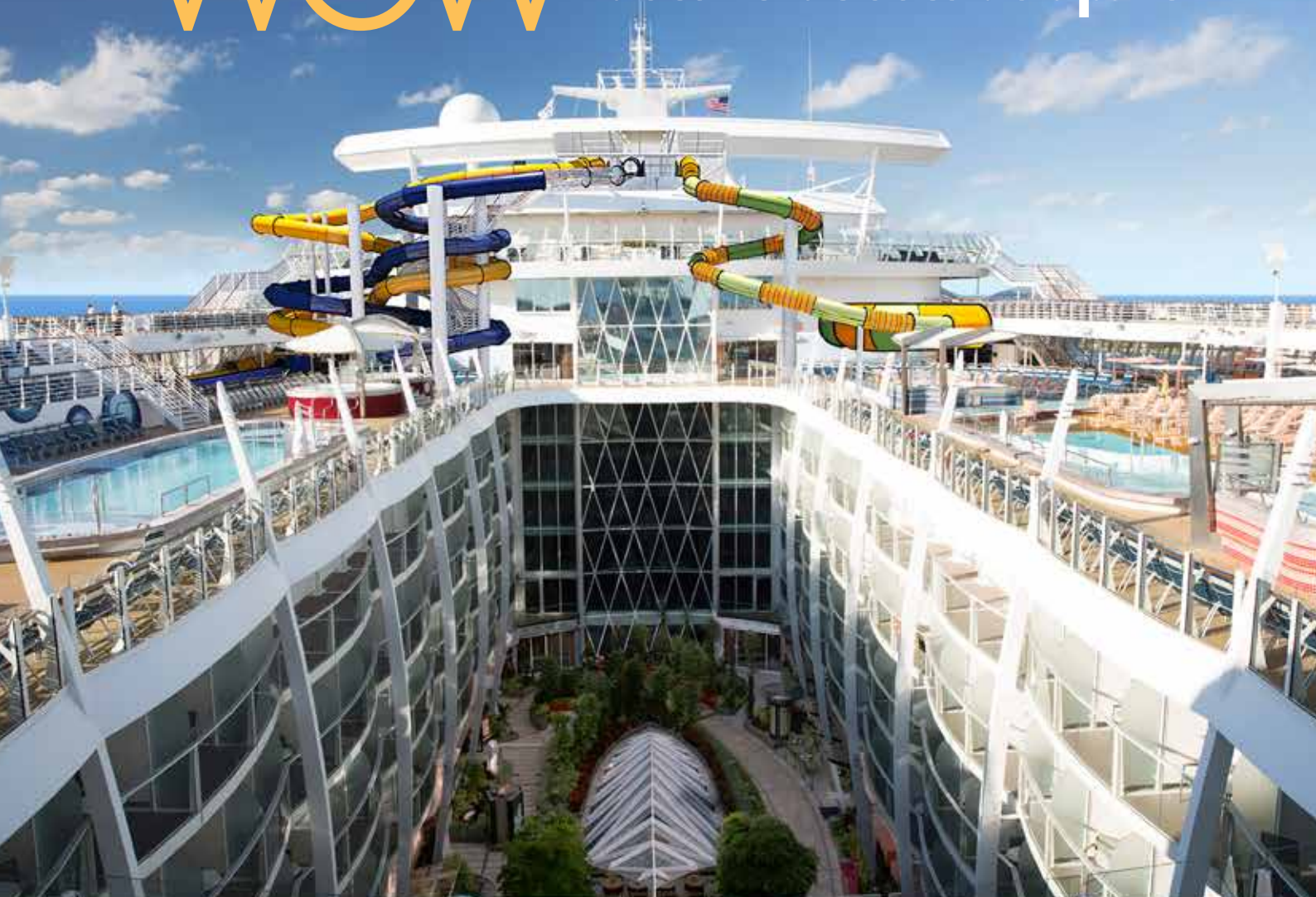
What's more, there is a cruise line to suit every taste, whether you want to dress to impress for dinner or spend the entire cruise comfortably casual.





WHERE EXTRAORDINARY HAPPENS

# On a Royal Caribbean Cruise Holiday, it's the **WOW** factor that sets us apart.



We give our guests an upgrade on ordinary, with onboard innovations like robotic waiters, sky diving at sea, world class dining and West End style shows, not forgetting astonishingly spacious accommodation. So, whether you're a lounge lizard or an adrenalin junkie, our cruise holidays can cater to everyone's idea of extraordinary.

With 24 ships visiting over 260 ports around the globe, the possibilities are endless.



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# Travel the world... from a port near you!



Cruise & Maritime Voyages – specialists in traditional, no-fly cruises with attentive personal service – are one of Britain’s few remaining independently-owned cruise lines.

Your cruise with CMV guarantees...

- Smaller, more intimate ships for leisurely, ‘home from home’ ambience
- Adults-only cruising, with sterling as the onboard currency
- Delicious full board cuisine, with afternoon tea, late night snacks, and a warm welcome and fond farewell Captain’s cocktail parties
- Stylish entertainment and cabarets
- Daytime activities programme, featuring informative guest speakers, and arts and crafts



The introduction of Columbus to our fleet has enabled us to offer more cruises than ever before and to expand our UK ports to eleven to include sailings from Newport, Cardiff and Belfast.

In addition to this, we are able to offer new and inspirational itineraries which include:

- A new 2017 Round the World Cruise
- Cruises to Australia & New Zealand
- Brand new Cuba, Central America & Caribbean itinerary
- Arctic Greenland, Iceland & Faroes itinerary



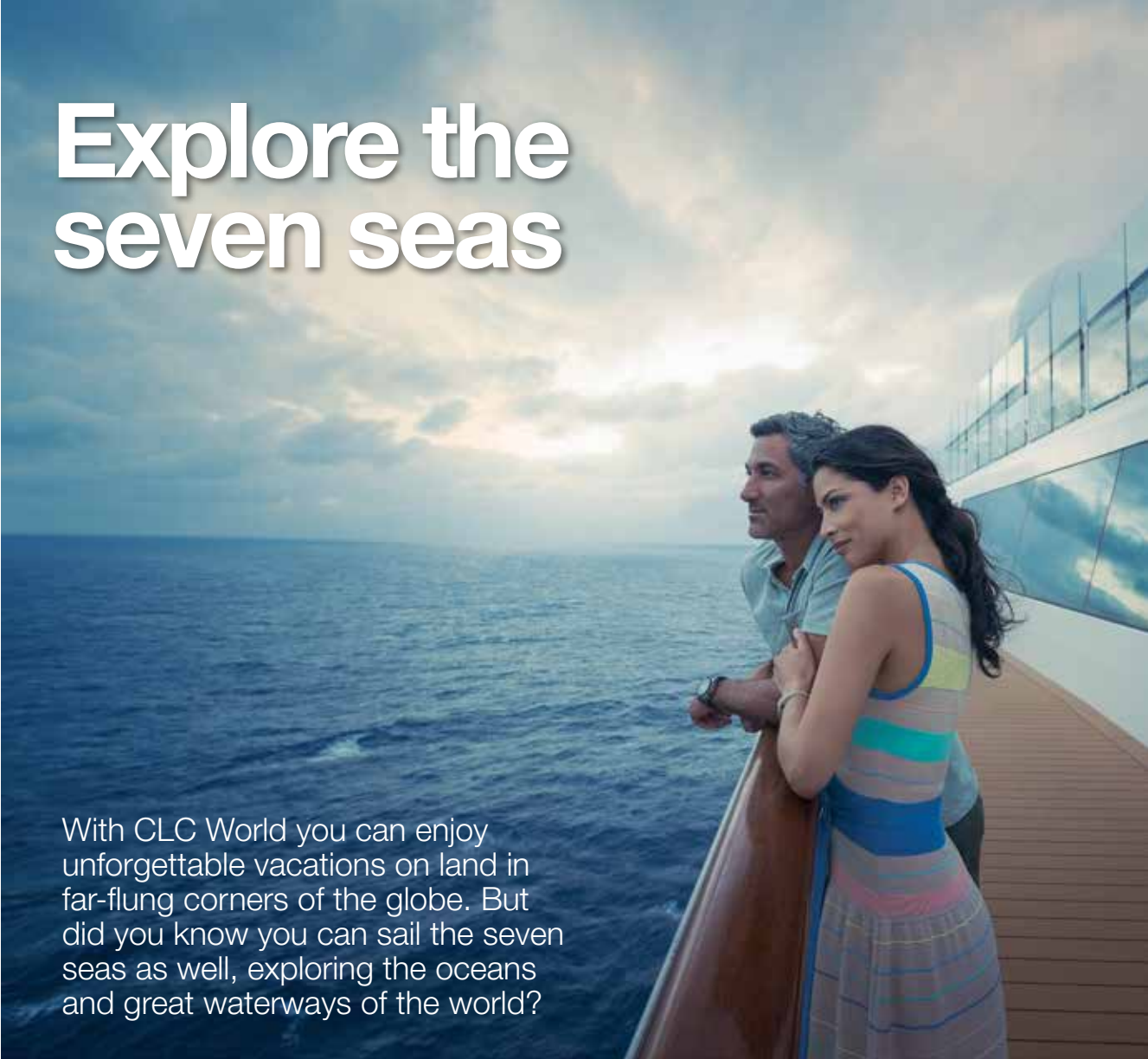
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CRUISE & MARITIME  
VOYAGES



# Explore the seven seas



With CLC World you can enjoy unforgettable vacations on land in far-flung corners of the globe. But did you know you can sail the seven seas as well, exploring the oceans and great waterways of the world?

## CLC World Travel Member Benefits

As a member, when you book any type of cruise you will benefit from the fantastic rates we have negotiated on your behalf. CLC World Travel works with all the major cruise lines and many of the more specialised operators, offering you the very best prices and the widest choice.

So let our experts guide you to your next voyage!

On a ship, you can reach places and have experiences that are otherwise simply not possible. Experience the thrill of transiting the Panama Canal, a piece of engineering genius, or of taking a waterborne foray deep into the Amazon. Get up close and personal with the iguanas and blue-footed boobies in the amazing Galapagos Islands, or sail around the notoriously wild and windy Cape Horn as you head for the ultimate cruise adventure -the icy expanse of Antarctica to spot whales and penguins.

On a cruise ship, you can island-hop around Hawaii, or explore the Greek islands, or huddle under a rug on deck, watching the Northern Lights dance across the Norwegian sky. Marvel at the vast wilderness of Alaska's Inside Passage and watch in awe in Glacier Bay, as blue-white ice calves off the mighty glaciers and crashes into the glassy water with a deafening crack.

A cruise is a reason to celebrate. Party twice over as you cross the International Date Line on New Year's Eve, or toast a special anniversary with the finest champagne at the Captain's table. Honeymoon in the gorgeous islands of the South Pacific. If you're feeling impetuous, you can even get married at sea first! And for the ultimate voyage, splash out and treat yourself to the magic of an entire world cruise, circling the globe in elegance and style.



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# The traveller's palette

From art and antiquities to vibrant Versace, past verdant volcanoes to islands of spice or rivers of ice and then on to cultural capitals or sandy shores.



## Caribbean & Bahamas



A cruise around the islands of the Caribbean offers great variety, from small, sleepy ports with gingerbread houses and exquisite beaches, to lively destinations famous for their duty-free jewellery, precious stones and electronics.

There are numerous colonial influences, from pretty Barbados, once part of the British Empire, to the designer shops and boulangeries of Guadeloupe and Martinique, both of which still belong to France.

Everywhere you go, the locals will speak their own patois mixed with either French, English or even, in St Maarten, Dutch.

These are all superb destinations for an active cruise, with every water sport imaginable on offer as well as some fantastic hikes, from gentle nature walks through the rainforest to tough mountain trails. You'll never be far from a gorgeous beach, especially in the Bahamas, or a cheerful rum shack conjuring up the holiday spirit with the infectious beat of reggae.

## East Coast USA, Canada & Bermuda



The east coast of North America is one of the most spectacular cruising areas on earth in autumn, when the trees turn into a blaze of scarlet and gold. Combine this with smart holiday resorts, sophisticated cities, great shopping and wonderful cuisine (who can resist Maine lobster?) and you'll have an unusual and exciting cruise.

East coast ports are also the starting point for cruises to beautiful, balmy Bermuda, a tiny slice of England basking in the Atlantic Ocean. Here, you'll find candy-coloured houses, flower-filled gardens, pink sand beaches, world-class golf courses and marinas packed with sleek mega-yachts. Bermuda is an island of privilege and wealth, as well as being packed with English colonial history, and most cruises overnight here so you can really explore in depth.





Cruising is the palette upon which all the exciting sights, sounds and colours of travel are mixed. Like no other holiday, your cruise can take in countries, continents or even circle the world within one trip! Your dreams really can come true. Just imagine...

## Norwegian Fjords, Scandinavia & The Baltic Capitals



Culture-lovers will be in their element on a Baltic cruise, which includes one fascinating city after another, all completely different. Stroll the Stroget shopping street in Copenhagen and listen to summer jazz in the Tivoli Gardens, or take a cruise around the Stockholm archipelago. Tallinn is like something out of a medieval fairytale, although the jewel in the crown is St. Petersburg, with its fantastic art collections, churches and palaces.

Cruises to Norway make their way slowly up the breathtaking west coast, exploring the fjords, fishing and trading towns and the dazzling landscapes. The further north, the longer the summer evenings until you finally reach the 'land of the midnight sun', where the sun skims the horizon at midnight and champagne corks pop on deck in celebration.

## Mexico & Central America



Mexico has two coasts, the Pacific and the Caribbean, both wonderful cruise destinations and both offering their own opportunities to explore the soft sandy beaches, colourful culture and magnificent antiquities left by ancient civilisations. The whole of Central America, in fact, is perfect for cruising, offering the ideal mix of culture, adventure and chilling out on the beach, whether it's trekking in eco-friendly Belize, diving in Honduras or exploring mysterious ruins in Guatemala.

The ultimate Central American cruise adventure for many, however, is the transit of the Panama Canal, one of the most amazing sights of the modern world. You'll spend all day on deck, marvelling at this miracle of engineering as well as soaking up the wonderful scenery.

# The traveller's palette

## Alaska & Hawaii



A voyage to Alaska is a journey into one of the last great wildernesses on earth, with abundant wildlife, fascinating culture and scenery of breathtaking beauty, from densely forested mountains to massive, blue-white glaciers. These cruises are perfect for lovers of the outdoors, with a huge range of excursions from sea kayaking to salmon fishing, 'flightseeing' on a float plane and hiking.

Some Alaska cruises can be combined with Hawaii, creating a spectacular contrast of ice and fire, taking you on a journey from year-round snow cover to volcanoes spitting molten lava, lush rainforest and a sensual, vibrant culture.

## Australasia



Australia and New Zealand are becoming increasingly popular cruising destinations, with more and more cruise lines basing ships in this part of the world. Cruises usually take in the spectacular Great Barrier Reef and the cities of the east coast, including Sydney, one of the most beautiful of them all. New Zealand, in contrast, is wilder and more remote, with majestic fjords and sleepy country towns, as well as some wild and dramatic scenery.

Often, Australasia cruises also take in some of the luscious Pacific islands, with aquamarine lagoons, jungle-clad mountains and silver beaches lined with swaying palms, making for a wonderful series of contrasts in a single voyage.

## Mediterranean & Canary Islands



The whole Mediterranean region is steeped in history, with a great variety of vibrant cultures and cuisines -and some of the world's best shopping! A cruise is the perfect way to explore, taking in several countries in one voyage, mixing medieval ports with gorgeous beaches, and visiting places that are on everybody's 'must-see' list, whether it's the Acropolis in Athens or the amazing remains at Pompeii in Naples.

Have a flutter in the casino in Monte Carlo, or bargain for carpets in the souks of Istanbul. Shop for hand-made jewellery in the whitewashed streets of Mykonos, or take a day trip up Sicily's Mount Etna. Chill out on a Greek beach, or soak up the atmosphere of Palma's Gothic Quarter on a hot summer's night.

The Canary Islands, part of Spain but closer to Africa, are another great cruising location, for their lively resorts, superb sandy beaches, volcanic scenery and most of all, year-round sunshine.

## Middle East & Indian Ocean



The Middle East is the most recent part of the world to embrace cruising, with ships exploring the Gulf for shopping in Dubai, desert safaris in Abu Dhabi, history and culture in beautiful Oman, as well as endless sandy beaches, superb scuba diving and bathing in the warm waters of the Indian Ocean. Some venture into the Red Sea, calling at luxury holiday resorts like Sharm el Sheikh, or ports on the Egyptian coast, from where day trips to Luxor and the Nile are arranged.

For the ultimate cultural experience choose a Holy Land itinerary, where history has shaped the world in which we live today.



## Transatlantic



Six days to commune with the ocean, looking for whales and dolphins, losing yourself in a good book or escaping completely from everyday life – the transatlantic voyage is a special kind of cruise. You'll soon get into the rhythm of life on board, trying out the different classes, going to lectures, indulging in spa treatments or just relaxing with new-found friends. Evenings are always a big occasion, with high quality dining, spectacular shows, dancing, plenty of excitement in the casino and later, a stroll on deck to gaze at the stars as the ship steams an amazing 3,000 miles from one continent to another. This is a voyage every keen cruiser should aspire to!

## Nile



There's nowhere quite as evocative as the Nile, a ribbon of green snaking through the vast, empty desert, rich with history, and a cruise is the best way to explore this fascinating region. Spend your days lazing on the sun deck, watching life on the riverbanks drift by, and explore the amazing antiquities at dawn and dusk, when the heat of the day is less intense. A Nile cruise usually includes the pretty town of Aswan, with its impressive High Dam and beautiful temples, as well as Luxor, location of the famous Karnak Temple and the Valley of the Kings and various other incredible sights in between. Most of the shore excursions are included on a Nile cruise, but for an extra treat, why not book a sunrise hot air balloon flight over Luxor, or take a side trip south to the awe-inspiring Temple of Abu Simbel?

## Exotic Destinations



Some of the world's most exciting and exotic destinations are ideally suited to cruising. A voyage around the Far East, for example, might take in Malaysia, Singapore, Bangkok and Phuket, or the exquisite island of Bali. Ships call at thrilling Hong Kong and increasingly, Chinese ports and areas of Japan, Taiwan and South Korea, presenting a whole range of cultures in one voyage.

South America is another wonderfully exotic cruise location and a great place to soak up winter sun in exciting, vibrant cities such as Buenos Aires and Rio de Janeiro. Ships also explore the Chilean fjords and head right down to the tip of the continent, the jumping off point for the ultimate shore excursion – a private flight over Antarctica.

## Long Voyages



A long voyage – maybe a world cruise, a sector of a world cruise, or a so-called 'Grand Circle' voyage – is the trip of a lifetime. There's an air of festivity on board and the ship soon begins to feel like home as you sail at a pleasingly slow pace around whole continents and across oceans. Friendships are formed and the holiday becomes a voyage of discovery as Europe merges into the Indian Ocean, Asia, Australia and the Pacific.

Long voyages may encircle the whole world, or start in, say, Southampton and sail east around the globe, ending in New York. Cruises like this tend to offer a packed programme of activities as there are often four or five sea days in a row. There's a great deal of choice and new, more unusual ports are added every year to the many itineraries.



# The World is your oyster

You'll find a vast range of cruising experiences in this brochure but that by no means limits your choice. If you fancy a cruise that's not featured, just visit [www.clcworldtravel.co.uk](http://www.clcworldtravel.co.uk) or call CLC World Travel and they will arrange it for you, whether you want an expedition to Antarctica or a sun-drenched voyage around the Indian Ocean.

CLC World Travel can arrange cruises to suit all tastes and budgets, and in our experience, the variety is extensive! One of the first choices to make is the size of ship. A small to mid-size ship is more intimate but offers fewer on-board activities. A large ship, on the other hand, is a floating resort, with more than you can begin to imagine, offering everything from ice skating and glittering theatrical productions to zip lining and ten-pin bowling.

There is always the option of combining your cruise with a stay at a CLC World resort. Take a Caribbean cruise from Florida before or after a stay at CLC Encantada, or cruise the Mediterranean from Spain and spend a week on the Costa del Sol at CLC Club La Costa World! Alternatively, you could simply extend your stay in any location using CLC World of Hotels for your reservations.

Our experts will also be able to advise you on all aspects of cruising, including the type of stateroom to

choose. If you're on a budget and likely to be basking in the sun on deck all day, an inside stateroom might suffice – some now even come with virtual balconies! When visiting places of great scenic beauty, for more privacy or just to enjoy extra space, we recommend a balcony stateroom. For larger budgets, why not treat yourself to the ultimate in luxury – to be found in a suite!

We will also find you a cruise of the duration you want, ranging from a two-day mini-cruise to a three-month round the world voyage. In between these extremes, there are thousands of cruises for one to two weeks, and many more of 20, 30 or 40 days. This is one of the beauties of cruising: it's extremely flexible, the choice is vast and – one of the great benefits of CLC World membership – it opens up a whole new world of opportunity for exciting travel experiences.





# NORWEGIANS SEE THE WORLD DIFFERENTLY.

Norwegians cruise like no other people on earth aboard a fleet of 13 stunning, contemporary ships. They enjoy more of everything from a huge range of superb accommodation to unparalleled dining and award-winning entertainment that's beyond anything else at sea. And thanks to Norwegian's revolutionary Freestyle Cruising®, they enjoy the freedom and flexibility to experience, enjoy and explore however they choose. It's a holiday that's all about you.



## AN EXTRAORDINARY DINING EXPERIENCE.

Take your pick from up to 29 dining choices on a single ship with lots of tempting options – grand main dining rooms, lavish buffets, casual cafés, 24 hour in-room dining\* and more – included in your cruise fare. Or for a cover charge, explore the world of our signature speciality restaurants, bringing you authentic global cuisine like French, Brazilian, Italian, Asian, all-American steaks and Japanese Teppanyaki. You could dine somewhere different every night and dress up or dress down, just as the mood takes you.

## ENTERTAINMENT TO ROCK YOUR WORLD.

Norwegian takes entertainment to a whole new level with spectacular shows, musical revues, comedy, cabaret and dancing. Norwegian Getaway & Norwegian Breakaway even headlines international sensations like Legally Blonde the musical & Rock of ages. You can hit the casino, dress to impress at our signature White Hot Party or simply bar hop the night away. With up to 22 bars and lounges on a single ship, some channelling a laid-back vibe that's great for conversation, others rocking with pulsating music and electric dance floors, you're sure to find your favourites.



## ACCOMMODATION DESIGNED FOR YOU.

You'll find your perfect accommodation aboard every Norwegian ship. There are chic Studios, designed and priced for the solo traveller, a big choice of comfortable staterooms, flexible quarters designed with families in mind and elegant Suites & Penthouses complete with concierge and 24 hour butler. Selected ships feature The Haven by Norwegian™, a secluded enclave of luxurious and spacious Suites with access to the private Haven Courtyard featuring a pool, sundeck, hot tub, and more.



FOR MORE INFORMATION CALL: **0800 009 6688**  
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EUROPE'S LEADING  
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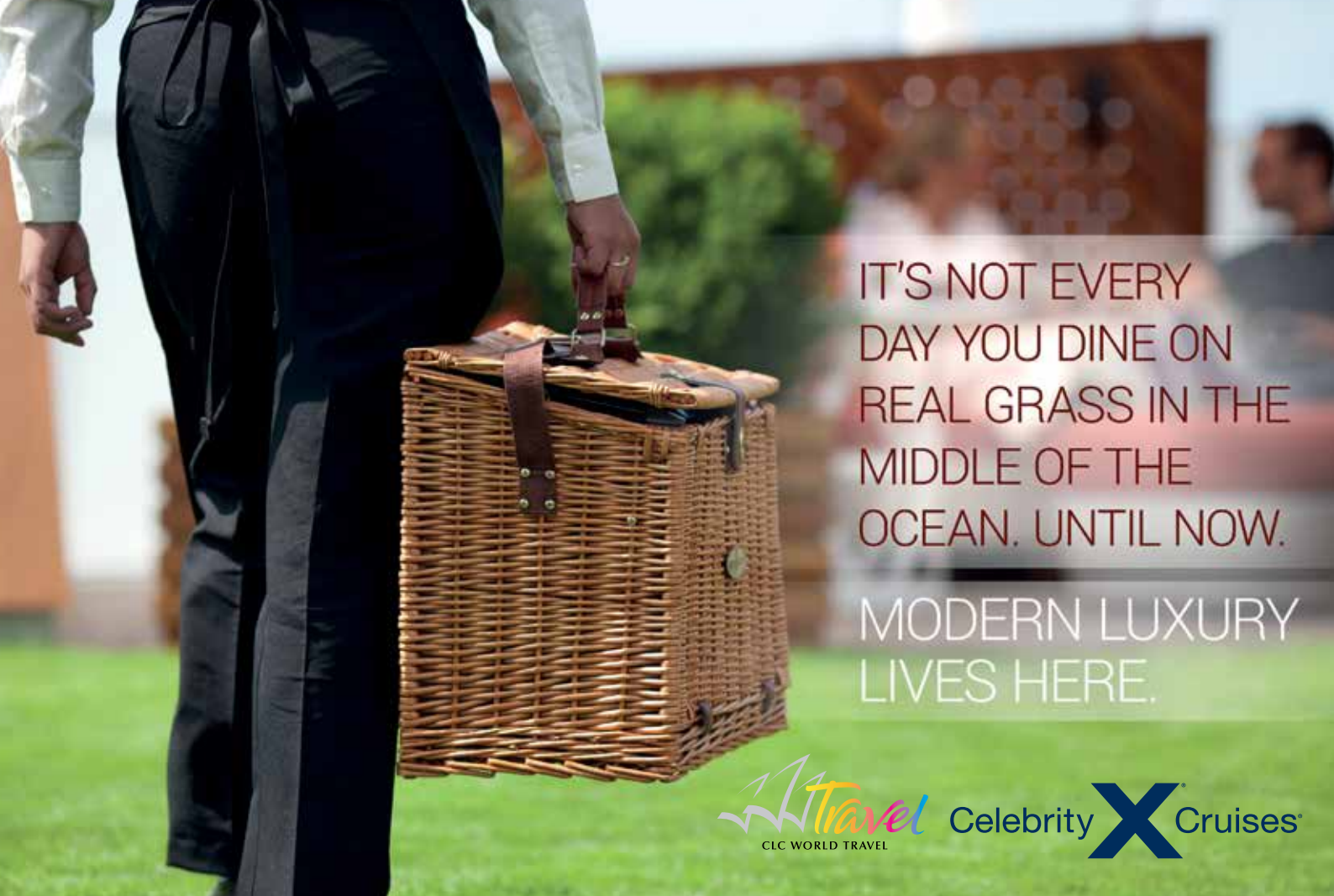
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REJUVENATING 'ME TIME', ANYTIME



AN ENTIRE BAR MADE OF ICE? NOW THAT'S A REFRESHING TWIST. MODERN LUXURY LIVES HERE.



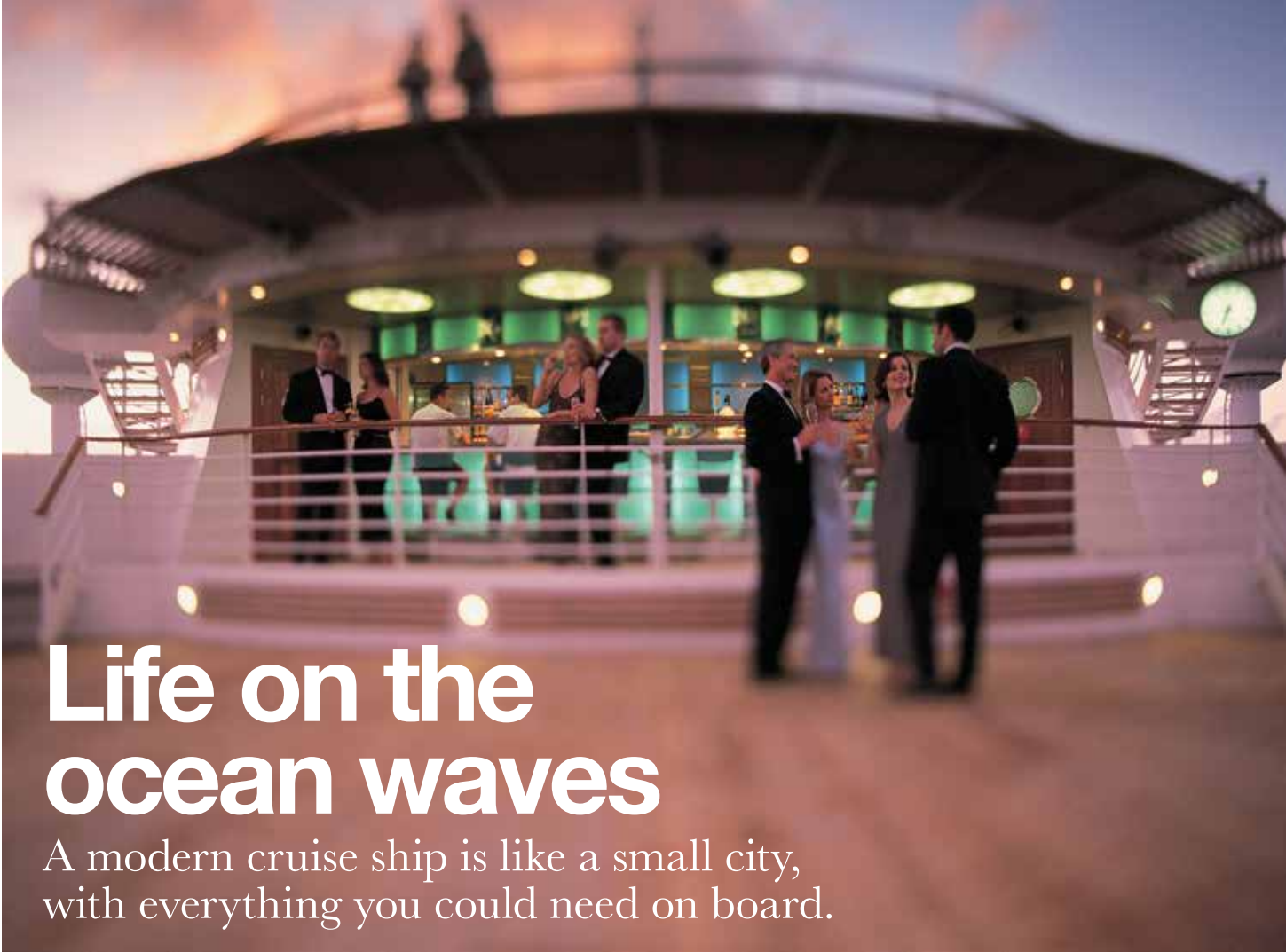
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For more information:

call: **0800 009 6688**

email: **worldofcruise@clcworld.com**





# Life on the ocean waves

A modern cruise ship is like a small city, with everything you could need on board.

One of the most appealing aspects of a cruise is that the price includes almost everything. In most cases, cruises are essentially like staying at a floating hotel or resort where not only is your accommodation included but also your meals and snacks, tea and coffee, use of the gym and other facilities and entertainment on board the ship. Some ships include all the gratuities, while others offer the opportunity to pre-pay gratuities or will make suggestions as to how much to tip. A handful even include all alcoholic drinks. The biggest extra costs are shore excursions and spa treatments, which can be booked in advance with some cruise lines, making planning even easier.

A modern cruise ship is like a small city, with everything you could need on board. Almost all ships have more than one restaurant, usually a casual buffet option in addition to the main dining room, as well as 'speciality' dining, which could mean anything from a sushi bar or a gourmet French restaurant, to a steak house or an Italian trattoria where you normally need to pay a cover charge. Some ships have as many as 21 dining options, and many boast restaurants run by celebrity or famous chefs.

Most cruise ships have spectacular spas, offering wonderfully pampering treatments, lavish sauna suites, relaxation rooms

overlooking the ocean, treatments for singles and treatments for couples. There will almost always be a gym with state-of-the-art equipment and classes. Larger ships have multi-sports courts on deck too, for paddle tennis and basketball, along with ice skating rinks, rock climbing walls, surf simulators, aqua parks and even gardens. And these activities need to be fitted in among the fascinating enrichment programmes offered by many cruise lines, which might include anything from watercolour lessons to Cordon Bleu demonstrations.

When the sun sets, the evening entertainment begins, and this is where ships really excel themselves. You'll find glittering Broadway musicals, top stand-up comedians, high-tech nightclubs, chic Martini and Champagne bars, stylish cigar clubs, sports bars and English pubs. You name it, a ship somewhere will offer it!



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# Port or starboard?



Choosing the right accommodation on board is an art in itself, and an area in which the experts at CLC World Travel will be able to help you. First decision is an inside or outside stateroom? Most people prefer to have a sea view but if, for example, your cruise is to Norway in June, when the sun doesn't set, an inside stateroom may have great benefits!

If you like to dine alone, be sure to choose a stateroom that's spacious enough. All staterooms are cleverly arranged but a mini-suite or junior suite should have a separate dining area. On a long cruise, private in-suite dinner can be wonderfully decadent and on a five-star ship, your waiter will bring every course individually to the stateroom.

The balcony is an important factor for many cruisers. Once you've had a private balcony, you'll never go back, as there's nothing quite like it for the peace and privacy, watching the scenery drift by, or enjoying the morning sun as you tuck into room service breakfast. Modern ships have a much higher proportion of balcony staterooms, with some even overlooking parkland in the middle of the ship.

Are you celebrating a special event? Or travelling as a large family group? In that case, why not upgrade to a suite? In some cases, it's even economical. Accommodation ranges from mini-suites to lavish presidential offerings, with a grand piano in the living area, a butler, a private bar and

a hot tub on the private balcony. There are no limits, even on a ship! You can choose spa suites, suites with a butler, single suites, family suites and, on some cruise lines, you can even have a 'ship within a ship' with private areas for suite guests.

Some cruise lines offer wonderful perks like a private butler for certain cabin grades, who will pamper you with welcome drinks, unpack for you, deliver afternoon canapés, place chocolates on your pillow and, on a more practical level, make reservations for the ship's more exclusive restaurants, and for shore excursions.

Remember that you can choose your stateroom at the time of booking. Think about distance from the lifts and proximity to the disco or restaurant and possible noise levels. You might even want to be really smart and consider the ship's itinerary – sailing out of Venice, for example, a port side stateroom gives you the best view you'll ever have of the city! And finally, book early, as the prime spots in each stateroom grade go fast!





# SCENIC<sup>o</sup>

LUXURY CRUISES & TOURS

## Spoil your senses on a luxury all-inclusive Europe river cruise

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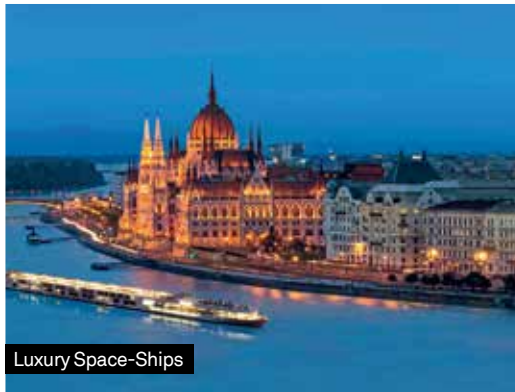
*Plus*

Exceptional once-in-a-lifetime experiences; classical concerts in private palaces, magical dinners in historic castles and private invitations into the homes of local families

*Plus*

Flexible excursions to suit your interests; guided tours, the use of our e-bikes and your very own GPS Tailormade device to explore independently  
- all included in the price

\*All drinks are included on-board except for a very small number of rare, fine and vintage wines, champagnes and spirits. †No fly option available on selected itineraries.



Luxury Space-Ships



Fine dining in a choice of on-board venues



Flexible touring and E-bikes



Butler service for every guest



# EMERALD

W A T E R W A Y S

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### Exceptional Value

it's all included in the price, even all tips

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- ✓ Stateroom or suite of your choice
- ✓ Spectacular on-board innovations like a heated pool that transforms to a cinema
- ✓ All on-board meals
- ✓ Onshore excursions and guided tours
- ✓ Extra-special EmeraldPLUS experiences
- ✓ Complimentary wine, beer and soft drinks to accompany lunch and dinner on-board
- ✓ Free tea & coffee on-board
- ✓ A variety of on-board evening entertainment
- ✓ Complimentary Wi-Fi on-board
- ✓ All port charges, taxes & transfer costs
- ✓ All on-board tips, saving you up to £235 per couple
- ✓ ABTA and ATOL protected



Award-winning Star-Ships



On-board heated pool



Delicious dining



Contemporary suites



# Oceans of choice



WHERE EXTRAORDINARY HAPPENS

## Royal Caribbean International®

Whether you seek an adrenaline rush or total tranquillity, our ships have it all! Try rock climbing, ice skating and surfing 200 feet above the waves. Melt away land-based stress with a spa massage, build a scrapbook of memories or simply relax poolside.

Onboard, dining is about more than just food. Think ambience, variety and the flexibility to decide when and what you savour - from casual to sophisticated.

We're the only cruise line to offer Tony Award®-winning entertainment. World-class performers from across the globe come together on our ships to WOW you from morning to night!

Celebrity **X** Cruises

## Celebrity Cruises

Celebrity Cruises are redefining the way you see the world. It's time to become immersed in new cultures. Understand the difference between visiting a destination and truly experiencing it. They call it modern luxury and it's what makes a Celebrity cruise an experience like no other. With award-winning cuisine, the largest wine collection at sea, intuitive service and the world class Canyon Ranch SpaClub® on board, every detail of a Celebrity holiday is uniquely extraordinary. In today's quickly changing world, they stay ahead of the crowd to make sure you have the most extraordinary holiday possible. It's why they have created light and airy spaces with exceptional details. Half an acre of real grass lawn, in the middle of the ocean. Stunning restaurants where the vibe is as appealing as the globally inspired cuisine. And warm and intuitive service that gives you exactly what you need, moments before you even knew you wanted it. Little touches. Big differences. Whether it's in your stateroom, a restaurant, in the Canyon Ranch SpaClub®, anywhere at all, and any time. All so you can fill every day with as much excitement (or relaxation) as you choose. Because we believe every moment of your holiday should be measured by just how far it takes you from the ordinary. That's modern luxury.



## Azamara Club Cruises

Azamara Club Cruises® call it Destination Immersion®, and what it means to you is longer stays, more overnights, and night touring in their ports of call. This allows you the time to explore, make friends with the locals, learn about their culture, and enjoy the excitement of places that light up after dark. With Azamara's signature Land Discoveries® shore excursions, featuring their new Insider Access<sup>SM</sup> and Nights and Cool Places<sup>SM</sup> tours, they provide a unique, behind-the-scenes look into the culture and nightlife of many remarkable destinations.

To further immerse you, Azamara also offer everyone onboard a complimentary AzAmazing Evenings<sup>SM</sup> event (on most voyages): an authentic, exclusive, bespoke event that lets you experience the local culture beyond the ordinary and in ways you would not be able to do on your own; hence, the name.

Of course, while the destinations are the highlight, there is something to be said about the Azamara Journey and Azamara Quest, their two award-winning ships. With serene, elegant décor, integrating a tasteful blend of contemporary and classic designs to create new venues and public spaces, every stateroom and suite, restaurant and the holistic Sanctum Spa has been newly upgraded. With never more than 690 guests, everything is just a little bit less hurried, a little bit more relaxing, and a little bit more the way you want things to be. Not only will you feel welcome, you'll feel like you want to come back.



## Fred. Olsen Cruise Lines

Fred. Olsen has spent over 150 years making cruising special. Their four stunning ships are big enough for all the facilities you need, yet sufficiently small for you to feel special and completely at ease. They sail to destinations worldwide, with durations from 2-3 night mini cruises to epic voyages of over 100 nights.

From the moment you embark, friendly, courteous staff are there to make your cruise memorable. With generous open deck space, light and airy public rooms, comfortable well-equipped cabins and excellent facilities, the ambience is relaxed and similar to that of a country house hotel.

There's plenty to do on board, including traditional activities in and around the pools, or lazing in a Jacuzzi. Active guests can work out in the gym, with a luxurious spa treatment perhaps to follow. Dining options include à la carte restaurants. And as day becomes night, there's a venue to match every mood.

If it's your first Fred. Olsen cruise, expect to enjoy a style of cruising where it truly is "all about the people".



## Norwegian Cruise Line

Feel Free is all about doing exactly what you want, when you want and with whomever you want when you're on Norwegian Cruise Line. Given the myriad of exciting, delicious and relaxing options available, guests start each day with endless possibilities.

Feel like cruising on a ship that always looks shipyard fresh? Feel Free. Norwegian Cruise Line has one of the most modern fleets afloat offering stylish, contemporary ships packed with innovations, experiences and even surprises.

Feel Free to dream happy dreams. No matter what













your cruising style, you'll find accommodation to match. From stylish studios for the solo traveller to oversized, luxury Suites and the exclusive enclave that is The Haven. Flexible family accommodation or a Balcony Stateroom for two... you're free to choose.

Feel like dining around the world anywhere you go? Feel Free. With more dining choices than days of your cruise you can dine where and when your fancy takes you. Enjoy grand Main Dining Rooms, expansive buffets and informal eateries, or savour authentic global cuisine in our speciality restaurants.

Entertainment aboard Norwegian ships will blow your mind. Enjoy big-name Broadway musicals, dazzling production shows, comedy, magic and more. Catch live musicians, dance till dawn, hit the casino or discover our unique bar and lounge scene. Seize the night and get what it means to Feel Free.

Feel like acting like a kid again? Feel Free. Our amazing activities are fun and action-packed. So get the adrenaline flowing and take the plunge at the Aqua Park or get your game together on the sports court or at the bowling alley. Discover what days at sea are like when you Feel Free.

Feel like revitalising your mind and body? Feel Free. On Norwegian Cruise Line everything is in place for you to indulge in 'me' time. Head for the Mandara Spa®, go jogging high above the ocean, join a high-energy fitness class and go home a brand new person.

Feel Free to explore a wealth of destinations: from the white and blue Greek Island villages to the classic cities of Rome and Florence or the grand Baltic capitals to imperial St Petersburg. Discover one of the last great frontiers of Alaska or sample the white sand beaches of the Caribbean and if you feel like embarking on an exotic adventure Feel Free to discover the winter cruises taking in the Orient, Asia or Australia and New Zealand.

Norwegian Cruise Line offers you a more flexible cruising experience, so you can create the best holiday ever – the one that's just perfect for you.



## Emerald Waterways

Emerald Waterways is Europe's newest and most stylish river cruise line with a fleet of innovative Star-Ships bringing the highlights of ocean cruising to the intimacy of Europe's rivers. Take a dip in the heated on-board pool then watch it transform into a cinema as evening arrives.

Spend your days exploring ashore then rest your head in your spacious contemporary suite. Enjoy delicious authentic dining then digest the day's experiences over a drink with new friends. Even better, award-winning Exceptional Emerald Value means all of this is included in the price of your cruise. Plus with complimentary wines, beers and soft drinks with lunch and dinner, an excursion in almost every port and even all tipping worth up to £440 per couple included, exploring Europe's magical rivers with Emerald Waterways may cost less than you think.

## SCENIC°

### Scenic

Both on board our custom-built fleet and ashore, luxury comes as standard on an all-inclusive Scenic river cruise. With unlimited complimentary drinks, diverse dining, a private butler service and exclusive once-in-a-lifetime experiences all included in the price of your journey, there's no better way to explore the past and present of some of the world's most enchanting waterways.

Our collection of 8-to-29-day journeys cover the essential sights and lesser-known gems that border the rivers of Europe, Portugal, France, Russia and Southeast Asia. While you're not indulging or relaxing on board, you'll be making memories in grand cities, quaint towns and charming villages, with the perfect balance of pre-planned excursions and free time to explore independently.



## P&O Cruises

Relax. Every aspect of a P&O Cruises holiday is designed to make you feel special.

Escape with us to a world where you can wake up every day to an amazing new skyline. Where your dining venues are lovingly created by our Food Heroes, and days unfold at your pace and no one else's. We've an array of stunning ships to choose from, including our glamorous flagship Britannia. You'll find ships designed for adults and others which provide the perfect playground for all ages.

So what will it be? The wonders of the Med? The fantastical fjords? Some Caribbean island-hopping perhaps? Let's set a course and away we go.

We promise you won't look back.



# Oceans of choice



## Princess Cruises

It might be the thrill of spotting a dolphin as you enjoy breakfast on your balcony. Or the tranquility of kayaking amongst the grandeur of the Geiranger Fjord. Maybe a romantic dinner for two at Sabatini's. Whatever your perfect memory, let Princess Cruises help you create it.

There's so much you'll remember about your Princess cruise. The way the crew made you feel right at home, and the barman in Crooners remembered your favourite cocktail. The wonderfully relaxed and rejuvenating days at sea. Succulent steaks at The Crown Grill and Italian flavours at Sabatini's. Delicious ice cream, tempting pastries and pizza fresh from the oven. That heavenly massage in the Lotus Spa. Magical evenings at Movies Under the Stars. And those amazing days ashore exploring new and exciting destinations. Princess Cruises are definitively the Consummate Host.

Princess Cruises sail to over 300 ports of call worldwide making them the true destination experts. With 18 fabulous ships in the fleet from intimate small ships carrying under 700 passengers to glamorous superliners with over 3600 passengers, there are facilities and experiences to suit every passenger. Each ship includes imaginative features from Movies Under the Stars - a giant cinema screen on deck and The Sanctuary - an adult only retreat on deck with serenity stewards attending to your every need to sumptuous bars and restaurants offering traditional, formal dining and casual and relaxed anytime dining. Princess ships have excellent children's facilities, sports courts, theatres, nightclubs and shopping boutiques catering for all tastes and perfect for the whole family.

You can do as much or as little as you like leaving you to create your own perfect memories!



## Cunard

Cunard ships travel the world, offering guests the opportunity to enjoy the very best experiences both ashore and at sea. Today Queen Elizabeth, Queen Mary 2 and Queen Victoria are famous the world over; renowned for their luxury, cuisine, comfort and White Star Service that offers a warm welcome, white-gloved Afternoon Tea, meticulous attention to detail and a true sense of occasion.

A Cunard holiday is one where relaxed days blend seamlessly into glamorous nights. Where you could be sharing insights with a famous face in the morning and learning new dance steps in the afternoon. Or where the hardest decision you'll

have to make all day is what spa treatment to have. You'll enjoy dining in beautiful restaurants, and an after dinner cocktail will be accompanied by a pianist or jazz band. Cunard's entertainment wouldn't look out of place on the West End stage; in fact the theatres themselves would blend in too.

A Cunard cruise is just as much about the destinations you visit as the experience on board. Whether you choose to embark on an iconic Transatlantic Crossing, explore the Mediterranean, enjoy a short break, or partake in the ultimate travel experience – a World Voyage – Cunard will show you the very best each destination has to offer.



## MSC Cruises

With more ships in the region than anyone else, MSC Cruises is the Med's number one cruise line offering 5-12 day cruises there all year round. Seasonal itineraries are also available in the Caribbean, northern Europe, South America, South Africa, the Canary Islands and Morocco and the United Arab Emirates.

MSC offers great food, fun activities for all the family and the quality and comfort of a 5-star hotel, all at a great price. With five different Kids Clubs, the MSC Aurea Spa, a 4D cinema, Broadway-style theatre, swimming pools, bars, lounges and live music the list of entertainment is endless. So whether it's shopping, fitness, music or fine dining that you are looking for there is definitely something that will more than fit the bill.

With the addition of MSC Preziosa in 2013, MSC Cruises now has a fleet of twelve state-of-the-art ships divided into three classes: Fantasia class, Musica class and Lirica class. There are also four more mega-ships on order, which will take the fleet up to sixteen ships by 2019.

The Fantasia class ships are grand, impressive and family-friendly while the Musica class ships offer a more sophisticated, diverse experience. The Lirica class offers a boutique cruising experience on newly-renovated ships, with up to two hundred new balcony cabins, more entertainment options and more shops being added as part of a €200million 'Renaissance Programme' due to be completed by November 2015.

When it comes to dining, MSC have got all bases covered. With over 140 different recipes served on board every day, fine dining and excellent service in the main restaurants, casual dining in buffets and the chance to sample some of the speciality restaurants, there really is something to suit every taste on an MSC cruise. Special dietary requirements including gluten free, vegetarian and kosher are also catered for.

Eleven million guests have already enjoyed an MSC Cruise so why don't you?





# Oceans of choice



## DISCOVER EGYPT

### Discover Egypt

Discover Egypt, a highly respected specialist for Egypt and Jordan, offers a range of Nile cruises on six boats, including the popular Royal Viking with 68 spacious outside cabins over three decks, a restaurant, bar, a large sun deck and a plunge pool.

River cruises offer a slower, gentler cruising pace and the Nile, a vibrant green strip across an infinite desert, is one of the best rivers for simply watching as life drifts by. Along the riverbanks, you'll pass water meadows, fishermen, children playing and tiny, sun-baked villages. Nights are spent moored alongside other boats, while early starts take in the magnificent temples before temperatures soar. Life aboard is relaxed and informal, with Egyptian and international cuisine served in the restaurant. Qualified Egyptologists escort the excursions, while there are lighter moments, like the weekly Egyptian fancy dress party! All the major excursions are included in your Discover Egypt cruise.



### Disney Cruise Line® Magic at Your Own Pace

With decks of sun-drenched Disney magic you won't find anywhere else, *Disney Cruise Line* sets every family member on course for spectacular Disney entertainment and unrivalled relaxation. Discover many different destinations, highlighting exotic Caribbean escapes such as Disney's own private island Castaway Cay, Thomas and Cozumel; Mediterranean cultural centres such as Barcelona, Rome and Cannes; or glittering Baltic capitals such as Copenhagen, Stockholm and Helsinki. Sailors of all ages can unwind together as a family or separately in their own dedicated areas, each designed exclusively just for adults or kids, while enjoying a vast array of clubs and activities only available on a Disney cruise.



### Cruise & Maritime Voyages

2016 heralds our seventh, but no less exciting, year of operating no-fly cruises from the UK with the news that we are expanding our fleet of smaller, more intimate cruise liners to five. Columbus, with 775 passenger cabins including 64 deluxe balcony cabins and junior suites, will line-up alongside Magellan, Marco Polo, Astoria and Astor – all of whom offer a leisurely and traditional country house style of cruising with the emphasis on personal service and going that extra

mile. Cruise & Maritime Voyages specialise in traditional, no-fly cruises with attentive personal service and are one of Britain's few remaining independently owned cruise lines.

When you sail with Cruise & Maritime Voyages, we guarantee you adults-only cruising on smaller, more intimate ships for a leisurely 'home from home' ambience. There is a wide range of daytime activities programmes including arts and crafts and featuring informative guest speakers and by night you can sit back and enjoy stylish entertainment and cabarets. Enjoy delicious full board cuisine with afternoon tea, late night snacks and Captain's warm welcome and fond farewell cocktail parties. And for any of those extras you want to participate in, the onboard currency is in sterling.

The introduction of Columbus to our fleet has enabled us to offer more cruises than ever before and to expand our UK ports to eleven to include sailings from Newport, Cardiff and Belfast.

In addition to this, we are able to offer new and inspirational itineraries which include: a Round the World cruise, cruises to Australia and New Zealand, a brand new Cuba Central America and Caribbean cruise and an Arctic Greenland, Iceland & Faroes cruise.



### Regent Seven Seas Cruises®

THE MOST INCLUSIVE LUXURY EXPERIENCE™

Welcome to Regent Seven Seas Cruises® - the MOST inclusive luxury experience. This is cruising as it was meant to be - a sumptuous and very personal experience where everything is included, from return flights, unlimited shore excursions to all fine dining and beverages - without exception, without compromise. Luxuriate in space, choice and time. With Regent Seven Seas Cruises® you really can have it all.

Seven Seas Explorer®, Seven Seas Voyager®, Seven Seas Mariner® and Seven Seas Navigator® are pinnacles of elegance and grace. These intimate ships are just the right size — small enough so that you never experience a queue and large enough that you can get lost in a best-seller without interruption or distraction.

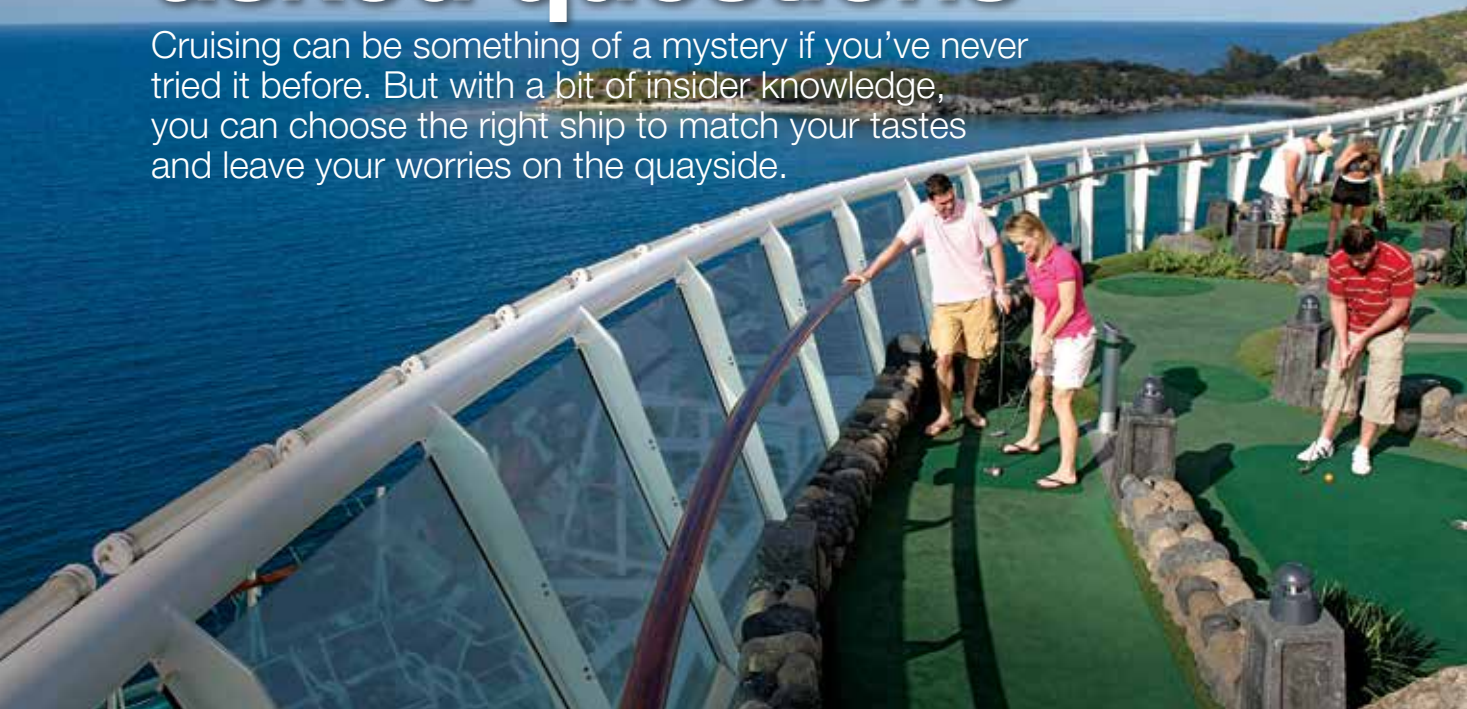
With all-suite accommodations, spectacular gourmet restaurants and an enviable staff-to-guest ratio, it is no wonder that our ships are consistently voted the best at sea. And there is no better way to experience the romance of travel than surrounded by sophisticated comfort and enveloped by the warmth of genuine camaraderie between you, your fellow guests and our outstanding crew. You will be spoiled by a wealth of alluring vistas and memorable encounters in nearly 350 ports of call, many of which can only be reached by our perfectly sized ships.





# Cruising frequently asked questions

Cruising can be something of a mystery if you've never tried it before. But with a bit of insider knowledge, you can choose the right ship to match your tastes and leave your worries on the quayside.



## What do I have to pay for on board?

The great thing about cruises is that they are very easy to budget for and represent great value when you consider the travel, accommodation and superb food. Your meals, some soft beverages and entertainments are usually all included, gratuities too if you choose, so all you have to think about is paying for your alcoholic drinks (many cruise lines offer pre-bookable drinks packages), excursions and special 'extras' such as spa and beauty treatments.

## Can I book my own flights?

Yes, but if you choose to do this please remember that it is your responsibility to make your own way to and from the ship at the end of your cruise. The ship will sail without you if you are not there on time and we would recommend, therefore, that you fly in a day early and overnight in a hotel to avoid disappointment. Your cruise consultant will be able to recommend a suitable hotel.

## What is the average age on a cruise ship?

This is a difficult question to answer, as many ships offer a broad range of activities aimed at all ages, some very family orientated. However, some cruise lines aim at a particular age group and this is reflected in the on-board entertainment, types of excursions offered etc. The itinerary also plays a part; for example, longer cruises predominately attract a more mature clientele. CLC World Travel's expert team will be able to advise as to the right cruise line and ship to suit you and your needs.

## Will I be bored?

Highly unlikely. A modern ship is a floating resort, with at the very least a spa, gym, Internet centre, casino, movies, theatre productions, a choice of pools and numerous

bars. Generally speaking, most of the time will be spent in port, particularly in Europe and the Caribbean. On the long ocean crossings, cruise lines offer 'enrichment' lectures and courses to fill the days – anything from cookery to yoga to website design. Cruise ship shore excursions too, have evolved from traditional coach tours to more imaginative offerings, including kayaking, mountain biking, hiking, wine-tasting, cookery demonstrations, scuba diving, helicopter tours and beach barbecues.

## Do I have to sit at the same table every night?

Some cruise ships will assign all passengers with a table and a sitting for dinner, early (6-ish) or late (8.30 to 9pm). Some people feel uneasy about this but it does seem to work and most passengers make new friends. If you want a table for two, request it early, as these are few and far between. If you're cruising alone, ask for a big table, by nature the liveliest. If you are really unhappy with the people you are with, a discreet word with the maitre d' should result in a new table. People do this all the time and it's perfectly acceptable to ask.

The trend for large cruise ship dining is flexibility, open dining, choice of complimentary restaurants and, of course, cover-charge restaurants. Some cruise ships have even removed their main dining rooms!

## Do I have to dress up?

This really depends upon which cruise line you choose – some are very formal, and some very casual! Even when the usual three evening dress codes – 'formal', 'informal' and 'casual' are stated – not everyone follows them! Most cruise lines specify their dress code and, on more formal cruises, these should be adhered to!





# Terms & Conditions



## TERMS & CONDITIONS

- 1) Bookings are made subject to the terms and conditions of the CLC World of Cruising programme & Ambassador Holidays Limited.
- 2) Bookings must be made with Ambassador Holidays Limited t/a CLC World Travel (ABTA J8067, ATOL Holder 5944); we act as agents on behalf of the cruise companies and other travel providers.
- 3) Bookings are subject to the terms and conditions of the individual cruise company or other travel providers; details can be supplied on request. Selected cruises are only available to UK residents; ask your cruise consultant for details.
- 4) Prices are calculated as cash only for Trial or Destinations members or using part cash and part Points for members owning the following products, Vacation Club, Signature Collection, Santa Cruz Signature Suites & Fractional Property Owners Club, and are calculated based on each individual cruise itinerary. Choice & Bonus Points cannot be used. Trial and Destinations, fixed weeks, and Yacht Club cabin credits, cannot be traded in as part payment, while CLC World 2-for-1 upgrades do not apply.
- 5) For bookings made on behalf of members, their membership must be in good standing (which means not suspended or cancelled by the Club according to its internal rules), both at time of making the reservation and at time of taking the holiday.
- 6) A deposit is required at time of booking. The final balance due must be paid in full no later than 16 weeks prior to departure.
- 7) Holidays departing within 16 weeks will require full payment at time of booking.
- 8) CLC World Travel will pre-pay the cruise company for all reservations; members pay on board for any extras. A credit card may be requested on arrival as a security deposit against purchases or use of facilities.
- 9) Cruise prices where advertised are subject to availability and only confirmed once payment has been made.
- 10) Prices where advertised are for the cruise only and based on 2 people sharing a stateroom.
- 11) Flights and transfers are not included in any advertised prices, unless otherwise stated.
- 12) CLC World Travel can arrange fly/cruise options when departing from the UK. Ask your cruise consultant for details.
- 13) Prices where advertised are correct at the time of publication, and are subject to change, depending on availability, date of travel, duration and stateroom type.
- 14) Prices where advertised are in GBP currency (£ pounds sterling); payments will be taken using pounds sterling.
- 15) Prices where advertised are inclusive of VAT, unless otherwise stated. In the event of a change in government or local taxes, the rates will be adjusted accordingly.
- 16) Prices where advertised are inclusive of port taxes. Selected cruises may be subject to a booking fee and you will be advised, should this be applicable, at the time of booking.
- 17) Gratuities are subject to the terms and conditions of the cruise company.
- 18) CLC World Travel and CLC World are not responsible for any charges or foreign exchange differences within these transactions.
- 19) Payment can be made by credit card. A 2.5% charge or minimum £2.00 will apply for credit card payments.
- 20) Once your booking is confirmed, confirmation will be issued and sent to you; tickets or online check-in details will be sent approximately 2 weeks prior to departure.
- 21) Any problem, which may arise during your holiday, must be raised immediately with the purser on board or with the supplier of the service (e.g. airline/hotel). Any complaint should be notified to the cruise company in writing no later than 28 days from the end of your holiday.
- 22) Each cruise company reserves the right to amend their terms, prices and facilities without notice.
- 23) CLC World cannot be held responsible for any

changes in travel arrangements made independently or via CLC World Travel.

- 24) It is the responsibility of the traveller to ensure that documentation in relation to passports, visas, inoculations and travel insurance is obtained prior to travel.
- 25) All passengers should possess adequate travel insurance for their holiday; CLC World Travel can offer a tailor made cruise policy for members. Ask your cruise consultant for details.
- 26) Booking transactions will be serviced in English. All documentation including receipts, invoices and itineraries will be sent in English.
- 27) **Data Protection** – Data is held in accordance with our privacy policy (see [www.clcworldtravel.co.uk](http://www.clcworldtravel.co.uk)). In order for us to process your booking and meet your requirements to ensure that your travel arrangements run smoothly, we need to use the information you provide such as name, address and special requests, etc.
- 28) We will need to pass the information on to the relevant suppliers of your travel arrangements such as airlines, cruise companies, hotels, insurers, etc. The information may be provided to security checking companies, public authorities such as customs/immigration or as required by law. We will not, however, pass information on to any person who is not involved as part of your travel arrangements or unless required by law.
- 29) These terms are governed by English law and the jurisdiction of the English courts.
- 30) Data Controller is: Ambassador Holidays Limited. T/A CLC World Travel, 1st Floor, Viscount House, Southend Airport, Southend-on-Sea, Essex, SS2 6YF, England.

### CANCELLATIONS AND CHANGES TO BOOKINGS

- Cancellations must be made in writing to: CLC World Travel, 1st Floor Viscount House, Southend Airport, Southend-On-Sea, Essex, SS2 6YF, England or email: [worldofcruise@clcworld.com](mailto:worldofcruise@clcworld.com)
- CVC; FPOC & Signature cancellation rules - all cancellations follow the terms and conditions as set out in the owning members Club constitution, which is detailed below.

Days prior to departure	121+	120-91	90-61	60-31	30-0
Points to be deducted	10%	25%	50%	75%	100%

- In addition to the above, the cancellation policy of the cruise company applies. A copy of their terms and conditions is available on request.
- Any monetary refund due will be processed using the original credit card.
- Amendments to your booking are subject to the terms and conditions of the cruise company.
- Amendments to any other travel arrangements, such as flights, hotels, transfers are also subject to the terms and conditions of the individual travel provider.



### ОБЩИЕ УСЛОВИЯ И ПОЛОЖЕНИЯ

- 1) Бронирование производится в соответствии с условиями и положениями программы CLC World of Cruising и Ambassador Holidays Limited.
- 2) Бронирование должно производиться компанией Ambassador Holidays Limited t/a, выступающей как CLC World Travel (номер ABTA J8067, лицензия ATOL 5944); мы действуем в качестве агентов круизных компаний и других поставщиков туристических услуг.
- 3) Бронирование производится в соответствии с правилами и условиями каждой конкретной круизной компании и других поставщиков туристических услуг; дополнительная информация может быть предоставлена по запросу. Выбранные круизы только для жителей Великобритании; пожалуйста, для получения дополнительной информации обратитесь к Вашему консультанту по круизам.
- 4) Временные члены Клуба и члены Destinations производят оплату бронирования только деньгами; члены Vacation Club, Signature

- Collection, Santa Cruz Signature Suites и Fractional Property Owners Club – часть наличными и часть очками. Цены рассчитываются для каждого конкретного круиза. Для оплаты бронирования не могут быть использованы очки Choice и бонусные очки. В качестве оплаты также не могут быть использованы недели Пробного членства, недели Destinations, фиксированные недели и очки Яхт-клуба. Специальное предложение 2x1 также на эти бронирования не распространяется.
- 5) На момент бронирования отдыха для членов Клуба и его последующего использования членство должно быть действующим (т.е. не аннулировано и не приостановлено в соответствии с внутренними правилами Клуба).
  - 6) При бронировании взимается депозит. Полная оплата должна быть произведена не позднее чем за 16 недель до начала путешествия.
  - 7) Отдых, начинающийся менее чем через 16 недель, должен быть оплачен полностью в момент бронирования.
  - 8) CLC World Travel делает предоплату круизной компании за все забронированные места; все дополнительные расходы на борту члены клуба оплачивают самостоятельно. По прибытии на борт, в качестве гарантии оплаты покупок и услуг, может потребоваться кредитная карта.
  - 9) Публикуемые цены круиза зависят от наличия свободных мест, и их окончательный размер определяется лишь в момент оплаты.
  - 10) Публикуемые цены круиза включают только стоимость самого круиза и даны из расчета проживания 2 человек в двухместной каюте.
  - 11) Авиаперелеты и трансферты в публикуемые цены не включены, если не указано иное.
  - 12) CLC World Travel может организовать различные варианты авиаперелета/круиза при отбытии из Великобритании. За дополнительной информацией обращайтесь к Вашему организатору круиза.
  - 13) Публикуемые цены верны на момент их опубликования, они могут изменяться в зависимости от наличия свободных мест, даты путешествия, его длительности и типа каюты.
  - 14) Публикуемые цены указываются в английских фунтах стерлингов (£ фунт стерлингов); оплата взимается в фунтах стерлингов.
  - 15) Публикуемые цены приводятся с учетом НДС, если не указано иное. В случае изменений в государственных и местных налогах, указанные цены могут быть соответствующим образом пересмотрены.
  - 16) Публикуемые цены включают портовые сборы. При бронировании некоторых круизов может взиматься оплата за бронирование. О наличии оплаты за бронирование Вам сообщат в момент бронирования
  - 17) Оплата чаевых определяется правилами и условиями круизной компании.
  - 18) CLC World Travel и CLC World не несут ответственности за какие-либо сборы или разницу в обменных курсах валют при осуществлении этих операций.
  - 19) Оплата может быть произведена кредитной картой. При оплате кредитной картой взимается сбор в размере 2,5% или минимальный сбор в размере 2.00£.
  - 20) После оформления бронирования Вам будет направлено подтверждение; билеты или информация о регистрации онлайн выслаются приблизительно за 2 недели до начала путешествия.
  - 21) Все проблемы, которые могут возникнуть во время отдыха, должны быть незамедлительно доведены до сведения старшего стюарда или поставщика услуг (например, авиакомпании/отель). Обо всех жалобах следует сообщать круизной компании письменно, не позднее чем через 28 дней после окончания отдыха.
  - 22) Круизные компании оставляют за собой право изменять условия, цены и предоставляемые ими услуги без предварительного оповещения.
  - 23) CLC World не несет ответственности за какие-либо изменения в организации поездки, сделанные самостоятельно или через CLC World Travel.
  - 24) Турист несет ответственность за получение



им всех необходимых документов, таких как паспорта, визы, прививки и туристические страховки до начала путешествия.

25) Все пассажиры должны иметь соответствующую туристическую страховку, действительную на весь период отдыха; CLC World Travel может предложить членам Клуба специально подготовленный для них страховой полис. За дополнительной информацией обращайтесь к Вашему организатору кризиса.

26) Процедуры бронирования ведутся на английском языке. Вся документация, в том числе квитанции, счета и письма информационного характера, будут рассылаться на английском языке.

**27) Защита информации** – полученные данные хранятся в соответствии с нашей политикой конфиденциальности (см. [www.clcworldtravel.co.uk](http://www.clcworldtravel.co.uk)). Для того чтобы мы могли выполнить бронирование и удовлетворить Ваши требования по подготовке к путешествию, мы должны будем воспользоваться представленной Вами информацией, такой как имя, адрес, специальные пожелания и т. д.

28) Мы должны будем передать эту информацию соответствующим поставщикам услуг, принимающим участие в организации Вашего путешествия: авиакомпаниям, круизным компаниям, отелям, страховым компаниям и т. д. Информация может быть передана компаниям, занимающимся обеспечением безопасности, органам государственной власти (таможенной/иммиграционной службе) или как того требует закон. Однако информация не будет передаваться лицам, которые не участвуют в организации Вашего путешествия, за исключением случаев, оговоренных законом.

29) Эти правила приняты в соответствии с английским законодательством и юрисдикцией английских судебных органов.

30) Ответственный за хранение данных: Ambassador Holidays Limited. T/A CLC World Travel, 1st Floor, Viscount House, Southend Airport, Southend-on-Sea, Essex, SS2 6YF, Великобритания.

#### ОТМЕНА И ИЗМЕНЕНИЯ В БРОНИРОВАНИИ

• Отмена бронирования должна быть сделана в письменном виде по адресу: CLC World Travel, 1st Floor Viscount House, Southend Airport, Southend-On-Sea, Essex, SS2 6YF, Великобритания, или по эл. почте: [worldofcruise@clcworld.com](mailto:worldofcruise@clcworld.com)

• Отмена бронирования для Vacation Club, FPOC и клубов Signature – при отмене бронирования применяются условия и положения, изложенные в Конституции членов Клуба. Условия и положения приведены ниже.

Дни до начала путешествия	121+	120-91	90-61	60-31	30-0
Количество удержанных очков	10%	25%	50%	75%	100%

• В дополнение к вышеизложенному также действуют правила отказа, установленные круизной компанией. Копию этих правил может быть представлен по запросу.

• Все возвраты денег осуществляются на кредитную или карту, по которой была произведена первоначальная оплата.

• Изменения в бронировании определяются правилами и условиями круизной компании.

• Изменения, касающиеся всех других аспектов путешествия (авиаперелеты, отели, трансферы), также определяются правилами и условиями каждого конкретного поставщика туристических услуг.



#### CONDICIONES GENERALES

1) Las reservas se realizarán según las condiciones del programa CLC World of Cruising y Ambassador Holidays Limited.

2) Las reservas se realizarán con Ambassador Holidays Limited t/a CLC World Travel (ABTA J8067, ATOL Holder 5944); actuamos como agentes en nombre de las navieras y de otros operadores.

3) Las reservas se rigen por las condiciones de la empresa naviera o de los otros operadores; puede solicitar más información. Algunos cruceros están sólo disponible para residentes del Reino Unido; consulte a su especialista en cruceros para más detalles.

4) Los precios se calculan en metálico sólo para los socios de Trial Membership o de Destinations Club, o una parte en metálico y otra en puntos para los socios de los siguientes productos: Vacation Club, Signature Collection, Santa Cruz Signature Suites y Fractional Property Owners Club (FPOC) y se calculan individualmente para cada itinerario de crucero en particular. Los puntos "Choice" y "Bonus" no podrán utilizarse. Las semanas de Trial Membership, de Destinations Club o fijas, tanto como los créditos de camarote del Yacht Club no podrán utilizarse como parte del pago. Las ofertas 2 por 1 de CLC World no son aplicables.

5) Para reservas realizadas en nombre de los socios, su afiliación deberá estar en situación regular (es decir, que no haya sido suspendida o cancelada por el Club de acuerdo con sus normas internas), tanto en el momento de hacer la reserva como en el momento de disfrutar de las vacaciones.

6) Para hacer la reserva es necesario realizar un depósito. El saldo final se abonará en su totalidad antes de las 16 semanas previas a la salida.

7) Las vacaciones que vayan a disfrutarse dentro de las siguientes 16 semanas deben ser abonadas en su totalidad en el momento de la reserva.

8) CLC World Travel preabonará todas las reservas a la naviera; los socios pagarán a bordo todos los extras. Se le solicitará una tarjeta de crédito a la legada como fianza por las posibles compras o el uso de instalaciones.

9) Los precios de los cruceros donde estén anunciados dependen de la disponibilidad y sólo se confirman toda vez se haya realizado el pago.

10) Los precios donde estén anunciados son para un crucero para dos personas que comparten camarote.

11) Los billetes de avión y los traslados no están incluidos en los precios anunciados, salvo que se indique lo contrario.

12) CLC World Travel puede ofrecerle opciones de vuelo/cruceros que salgan del Reino Unido. Pídale más información a su asesor de cruceros.

13) Los precios donde estén anunciados son correctos en el momento de publicarse, y están sujetos a modificación, según disponibilidad, fecha de su viaje, duración y tipo de camarote.

14) Los precios donde estén anunciados se expresan en la divisa GBP (£, Libras esterlinas). Los pagos se realizarán en libras esterlinas.

15) Los precios donde estén anunciados incluyen el IVA, salvo que se indique lo contrario. En el caso de que hubiere un cambio de gobierno o de los impuestos locales, los precios variarán de acuerdo con ello.

16) Los precios, donde estén anunciados, incluyen las tasas de puerto. Algunos cruceros estarán sujetos a una cuota de reserva de la cual, si fuera aplicable, se le informará en el momento de la reserva.

17) Las propinas dependen de las condiciones de cada naviera.

18) CLC World Travel y CLC World no se hacen responsables por los gastos o diferencias del cambio de divisas en estas transacciones.

19) Puede realizar el pago mediante tarjeta de crédito. Se aplicará un recargo del 2,5% o mínimo £2,00 en pagos con tarjeta de crédito.

20) Una vez haya sido confirmada su reserva, se le expedirá y enviará la confirmación; los billetes o los detalles de registro on-line le serán enviados aproximadamente 2 semanas antes de la salida.

21) Cualquier problema que pueda surgir durante sus vacaciones, debe ser comunicado inmediatamente al sobrecargo del barco o al proveedor del servicio (por ejemplo, la línea aérea/hotel). Toda queja debe notificarse a la naviera por escrito antes de que transcurran 28 días del fin de

sus vacaciones.

22) Cada naviera se reserva el derecho a modificar sus condiciones, precios e instalaciones sin previo aviso.

23) CLC World no será responsable de los cambios en los preparativos del viaje tanto si se gestionan mediante CLC World Travel, como si se hace independientemente.

24) El viajero será responsable de asegurarse la obtención de toda la documentación relativa a pasaportes, visados, vacunaciones y el seguro de viaje antes del viaje.

25) Todos los pasajeros deben tener un seguro de viajes adecuado a sus vacaciones; CLC World Travel puede ofrecer a los socios una póliza a medida. Pídale más información a nuestro asesor de cruceros.

26) Las operaciones de reserva se ofrecen en inglés. Toda la documentación, incluyendo recibos, facturas e itinerarios, será enviada en inglés.

**27) Protección de Datos** – Conservamos sus datos según nuestra política de protección de datos (vea [www.clcworldtravel.co.uk](http://www.clcworldtravel.co.uk)). Para que gestionemos su reserva y podamos asegurarnos de que los preparativos de su viaje vayan en orden, necesitamos utilizar la información que nos dé, como su nombre, domicilio, y peticiones especiales, etc.

28) Tendremos que trasladarle sus datos a los proveedores de viaje, como pueden ser líneas aéreas, navieras, hoteles, aseguradoras, etc. La información puede ser suministrada a empresas de comprobación de seguridad, organismos públicos como aduanas/inmigración o por imperativo legal. Sin embargo, no haremos llegar sus datos a personas/empresas ajenas a la organización de su viaje o salvo que la ley lo exija.

29) Estas Condiciones se rigen por las leyes de Inglaterra y la jurisdicción de los Tribunales ingleses.

30) El Controlador de Datos es: Ambassador Holidays Limited. T/A CLC World Travel, 1st Floor, Viscount House, Southend Airport, Southend-on-Sea, Essex, SS2 6YF, Inglaterra.

#### CANCELACIONES Y CAMBIOS EN LAS RESERVAS

• Las cancelaciones se comunicarán por escrito a: CLC World Travel, 1st Floor Viscount House, Southend Airport, Southend-On-Sea, Essex, SS2 6YF, Inglaterra o por correo electrónico a: [worldofcruise@clcworld.com](mailto:worldofcruise@clcworld.com)

• Normas de cancelación de Vacation Club; FPOC y Signature – todas las cancelaciones cumplirán las condiciones que se establecen para todos los socios en la Constitución del Club: se detallan más adelante.

Días antes de la salida	121+	120-91	90-61	60-31	30-0
Puntos que se deducen	10%	25%	50%	75%	100%

• Además de lo expresado más arriba, será de aplicación la política de cancelación de la naviera. Puede solicitar una copia de sus condiciones.

• Todo reembolso se realizará mediante las tarjetas de crédito originales.

• Toda modificación en su reserva se registrará por las condiciones de la naviera.

• Toda modificación en otros preparativos, como billetes de avión, hoteles, y traslados se registrará por las condiciones del operador.



#### CONDITIONS GÉNÉRALES

1) Les réservations sont soumises aux conditions du programme CLC World of Cruising et Ambassador Holidays Limited.

2) Les réservations se font auprès de Ambassador Holidays Limited t/a CLC World Travel (ABTA J8067, ATOL Holder 5944); nous intervenons en tant qu'agents pour le compte des compagnies de croisière et autres fournisseurs de voyage.

3) Les réservations sont soumises aux termes et conditions de la respective compagnie de croisière

## ОБЩИЕ УСЛОВИЯ И ПОЛОЖЕНИЯ CONDICIONES GENERALES · CONDITIONS GÉNÉRALES

et autres fournisseurs de voyage; les détails peuvent être fournis sur demande. Certaines croisières sont seulement disponibles pour les résidents de Grande-Bretagne; des détails peuvent être obtenus auprès de votre conseiller en croisières.

4) Les prix sont calculés en argent seulement pour les membres de Trial Membership ou de Destinations Club, ou utilisant une partie en argent et une partie en points pour les membres ayant les produits suivants : Vacation Club, Signature Collection, Santa Cruz Signatures Suites et de Fractional Property Owners Club, et se basent sur chaque itinéraire de croisière. Les points «Choice» et «Bonus» ne pourront pas être utilisés. Les semaines de Trial Membership, de Destinations Club ou fixes, ainsi que les crédits de cabine Yacht Club, ne peuvent pas être négociés pour une partie du paiement, et les offres 2x1 ne peuvent être appliquées.

5) Les réservations sont faites pour les membres en vigueur (c'est-à-dire dont l'adhésion n'a pas été suspendue ou annulée par le Club en accord à son règlement interne), tant au moment d'effectuer la réservation comme au moment des vacances elles-mêmes.

6) Un acompte est demandé au moment de la réservation. Le solde final dû doit être payé dans son intégralité au plus tard 16 semaines avant le départ.

7) Les vacances débutant dans les 16 semaines doivent être intégralement payées au moment de la réservation.

8) CLC World Travel préparera la compagnie de croisière pour toutes les réservations: les membres payent tous les suppléments à bord. Une carte de crédit pourra être demandée à l'arrivée en guise de dépôt de sécurité pour les achats ou l'utilisation des installations.

9) Les prix de croisière, où publiés, dépendent de la disponibilité et ne sont confirmés qu'après paiement.

10) Les prix, où publiés, sont uniquement pour la croisière et basés sur une cabine partagée par deux personnes.

11) Les vols et transferts ne sont pas inclus dans les prix publiés, sauf dispositions contraires.

12) CLC World Travel peut arranger des options de vol/croisière quand le départ se fait à partir de la Grande-Bretagne. Demandez les détails à votre conseiller en croisière.

13) Les prix, où publiés, sont corrects au moment de la publication et sont susceptibles de modifications suivant la disponibilité, la date du voyage, la durée et le type de cabine.

14) Les prix, où publiés, sont en Livres sterling (£, monnaie britannique); les paiements se feront donc en livres sterling.

15) Les prix, où publiés, incluent la T.V.A., sauf dispositions contraires. En cas de modification des taxes locales ou gouvernementales, les taux seront ajustés conformément.

16) Les prix, où publiés, incluent les taxes de port. Certaines croisières peuvent être sujettes à des frais de réservations et vous en serez informés, si cela en est le cas, au moment de la réservation.

17) Les pourboires sont soumis aux termes et conditions de la compagnie de croisière.

18) CLC World Travel et CLC World ne sont pas responsables de tout supplément ou différences de change dans ces transactions.

19) Le paiement peut se faire par carte de crédit. Un supplément de 2,5%, ou un minimum de £2,00, sera appliqué pour les paiements par carte de crédit.

20) Quand la réservation est confirmée, la confirmation sera émise et vous sera envoyée; les billets ou les détails d'enregistrement on-line seront envoyés environ deux semaines avant le départ.

21) Tout problème qui pourrait se produire pendant vos vacances doit immédiatement être transmis au commissaire à bord ou au fournisseur du service (par ex. ligne aérienne/hôtel). Toute plainte doit être notifiée à la compagnie de croisière par écrit au plus tard 28 jours après la fin de vos vacances.

22) Chaque compagnie de croisière se réserve le droit d'amender les termes, prix et installations sans avis préalable.

23) CLC World ne peut être tenu responsable de tout changement dans les arrangements de voyage fait indépendamment ou par CLC World Travel.

24) Le voyageur a la responsabilité d'obtenir tous les

documents tels que passeports, visas, vaccinations et assurance voyage avant de voyager.

25) Tous les passagers doivent disposer d'une assurance de voyage adéquate pour leurs vacances: CLC World Travel peut offrir aux membres une police adaptée aux croisières. Demandez les détails à votre conseiller en croisière.

26) Les transactions de réservations se feront en anglais. Toute la documentation, incluant reçus, factures et itinéraires, sera envoyée en anglais.

**27) Protection des données** – Les données sont conservées conformément à notre politique de confidentialité (voir [www.clcworldtravel.co.uk](http://www.clcworldtravel.co.uk)). Pour nous permettre de traiter votre réservation et de satisfaire vos exigences, pour que votre voyage se déroule sans aucun problème, nous devons utiliser les informations que vous nous avez transmises comme le nom, l'adresse et les demandes spéciales etc.

28) Nous devons transmettre l'information aux fournisseurs pertinents de votre voyage comme les lignes aériennes, les entreprises de croisière, les hôtels, les assureurs etc. L'information peut être fournie aux entreprises chargées de contrôler la sécurité, autorités publiques telles que les douanes/l'immigration et celles requises par la loi. Nous ne transmettons, cependant, pas l'information à toute personne qui n'est pas impliquée dans nos organisations de voyage sauf si exigées par voie légale.

29) Ces termes sont régis par la loi anglaise et soumis à la juridiction des tribunaux anglais.

30) Le contrôleur des données est: Ambassador Holidays Limited, T/A CLC World Travel, 1st Floor, Viscount House, Southend Airport, Southend-on-Sea, Essex, SS2 6YF, Grande Bretagne.

### ANNULLATIONS ET MODIFICATIONS DE RÉSERVATIONS

- Les annulations doivent se faire par écrit à: CLC World Travel, 1st Floor Viscount House, Southend Airport, Southend-On-Sea, Essex, SS2 6YF, Grande Bretagne ou par courriel: [worldofcruise@clcworld.com](mailto:worldofcruise@clcworld.com)

- Normes d'annulation Vacation Club, Fractional Property Owners Club et Signature – toutes les annulations seront appliquées selon les termes et conditions déterminés dans la constitution des membres du Club, selon détails ci-dessous.

Jours avant le départ	121+	120-91	90-61	60-31	30-0
Points à déduire	10%	25%	50%	75%	100%

- En plus de ce qui précède, la politique d'annulation de l'entreprise de croisière s'applique. Une copie de leurs termes et conditions est disponible sur demande.

- Tout remboursement monétaire sera traité en utilisant la carte de crédit d'origine.

- Les modifications de votre réservation sont soumises aux termes et conditions de la compagnie de croisière.

- Les modifications de tout autre arrangement de voyage comme les vols, hôtels et transferts sont également soumis aux termes et conditions du respectif fournisseur de voyage.



## CLC World of Cruising

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[www.clcworld.com](http://www.clcworld.com)

All information is correct at time of print but may be subject to change without notice.



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